



E-NEWS MAY 2010

Without a doubt this has been one of the more enjoyable spring seasons we have experienced in Northern Michigan in quite awhile which helps make us rather optimistic about this summer. We are looking forward to continuing to see the returning faces as well as meeting new visitors who are coming to discover the treasures that Beaver Island has to offer. As we review the past year and look ahead to what the future holds it is hard for us to believe it has been a year as of May 4th that we have been in our new office in Charlevoix. It has worked out beautifully and has been a wonderful addition to our operation. Everyone seems to enjoy the cozy relaxed atmosphere as well as the ease of use. Another wonderful addition to our operation has been the purchase of a hangar at the Beaver Island Township Airport. This hangar provides us more flexibility and allows us to keep our equipment indoors and overnight on the island more frequently. With a solid infrastructure in place combined with exceptional customer service standards Fresh Air Aviation is posed for a great summer. We look forward to being of service to you very soon!

Additional Great Services offered by Fresh Air Aviation

There are many extra services Fresh Air Aviation offers year round to help make your life easier. Please never hesitate to ask us for a service that may not be listed below. We enjoy helping!

- **Green Bag Service** – Don't have time to drop off your green bag before the flight? For just a \$1 we will take your green bag to the transfer station.
- **Valet Service to or from boat dock** – Need to get your car to the boat dock? We can help for just \$10 we will make sure your car is delivered on time to the boat dock in Charlevoix. We also pick up cars and will have it waiting for you when you get off the plane!
- **Pickup and delivery services** – Need a package or envelope delivered in Charlevoix to the bank or any other business? We can do that for a minimal fee of \$5.
- **Voucher Pack Discounts** – We offer discounts for packages as small as five round trips. Child and pet voucher packs are also available. Having a big event such as wedding or family reunion? We can help you there too.
<http://www.freshairaviation.net/airfare.html>
- **Silver Lining Rewards Program** – Receive an even greater value when you travel with Fresh Air Aviation. With every ticket purchase earn points toward a free round trip. It is simple and easy to start earning your reward today.
 - Details - Accumulate 120 points and receive one adult round trip ticket.

- Earn points for tickets purchased – Adult, Child, & Dog.
 - 10 points for Adult Round Trip
 - 5 points for Adult One-Way
 - 6 points for Child Round Trip
 - 3 points for Child One-Way
 - 4 points for Dog Round Trip
 - 2 points for Dog One-Way

Stay Connected

Fresh Air Aviation has many ways you can stay up to date on the latest news, events, and specials.

- Email – Our Flight Notification Service lets you know about charter sharing opportunities and great flight rates. If you are not already on our email notification list just send us an email at info@freshairaviation.net requesting to be added.
- Facebook – Become a fan of Fresh Air Aviation and be up to date on the latest!
<http://www.facebook.com/pages/Fresh-Air-Aviation/69071856488>
- Website – Current and useful. www.freshairaviation.net

We Love Hearing from You –

From the beginning we knew it was important to connect and hear from our customers. Our service is designed around your needs. Through regular surveys and our customer advisory panel we have and continue to learn what works for you. A new feature we will be adding soon due to your feedback is a senior discount. We will keep you posted on other services that are being researched right now that we hope to add in the near future as a result of your suggestions and requests. Also please remember to keep those referrals coming. They are greatly appreciated and you truly make the difference!

Fly Right!

888-359-7448 or 231-448-2089

www.freshairaviation.net